

บริษัท ซมโปะ ประกันภัย (ประเทศไทย) จำกัด (มหาชน) Sompo Insurance (Thailand) Public Company Limited

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November 12, 2020

Subject Branches closing announcement

To Partners and customers of Sompo Insurance (Thailand) PCL.

Sompo Insurance (Thailand) PCL. is a company under Sompo Holdings Group which is the first fire insurance company and still being the top insurance company in Japan. Over the past 23 years, we have been provided insurance service to both corporate and individual customers across Thailand with our heart thrive for the best services.

With Thailand business direction and our mission to expand services for our customers, we adapted our strategy focusing on selling through partner, investing in IT system and improving digital specialist. This readiness enables us to centralize system through our head office at Bangkok and maximize our capability to track working status for faster response. You can contact us for more information via our Customer Contact Center at 02-119-3000 ext. 5 during 8.30 – 17.00 (Monday – Friday, except Saturday – Sunday and Public Holidays) or ext. 2 to leave us voicemail after office hour.

Hence, we will close our branches from January 1, 2021 onwards. At present, we are in the process of OIC approval. However, after branches close, we remain providing our staffs and services in the area as the same. We thank you very much for always trust in Sompo Insurance and we are ready to continuously leverage our insurance services in Thailand further.

Thank you for your kind attention.

Sincerely yours,

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Assistant Professor Chayanna Siripirom Chief Executive Officer